



Toll Free 1-866-634-9412

www.servicelink.org

Welcome to the Choices for Independence Program (CFIP, CFI) Summary

New Hampshire is committed to providing home and community based services that promote independence, safety and dignity. CFI is a Medicaid-funded program that supports choices for adults who meet both **financial and medical requirements**.

Whether the application is for home and community based care services or for coverage of nursing home costs, there is a "process". See the design on page two that depicts this process.

Important Points:

- The **CFI is not a program that provides emergency services.**
- The applicant must meet **both** financial and medical requirements to participate in this program.
- The applicant must complete an application for the CFI to indicate his or her full participation in the process. The CFIP is an "alternative" to nursing facility care. The services provided under this program are also known as long-term care services.
- If the applicant's medical needs require the level of care and kinds of services provided in a nursing facility, the applicant will be given the choice of receiving these services either at home or in a nursing facility.
- These services must be available in the applicant's community and be adequate to ensure his or her health and safety.
- Remember: The applicant has the right to appeal if the application is denied.

**ServiceLink and the Long Term Support Counselor
will guide and support the applicant every step of the way.**

Side two

CHOICES FOR INDEPENDENCE PROGRAM

New Hampshire is committed to providing home and community based services that promote independence, safety and dignity. Choices for Independence is a Medicaid- funded program that supports choices for adults who meet **both financial and medical requirements**. Whether your application is for home and community based care services or coverage of nursing home costs, there is a "process" that is depicted below.

CONTACT SERVICELINK AND ASK FOR THE LONG TERM SUPPORT COUNSELOR (LTS)

The LTS Counselor will:

- Discuss the Choices for Independence (CFIP) with you.
- Conduct financial prescreening to ensure you meet the financial requirements of the program.
- Assist with the Medicaid application and other documents
- Review the necessary verifications that the applicant will need
- Schedule an appointment interview with the Division of Family Assistance (DFA)

To the best of their ability, applicant and/or their representative will obtain all needed verifications

Up to 2 weeks

FINANCIAL ELIGIBILITY

The client or their representative will:

- Meet with the DFA worker to review the Medicaid application and verifications
- Return any additional documentation to DFA in a timely manner.

The DFA worker will:

- Determine financial eligibility for the CFIP program.
- Send applicant a Notice of Decision

MEDICAL ELIGIBILITY

- The health care provider/nurse will call to schedule an appointment for a clinical Assessment **OR** assess needs based on applicant's medical records.
- No physical exam is involved.
- A plan of care is developed.
- A notice of medical decision will be sent to applicant

6-8 weeks

APPROVED

- A case manager will be assigned (if applicant did not choose one)
- The case manager will meet with applicant to discuss and implement a plan of care.

DENIED

The applicant can appeal the decision

The LTS counselor can offer to:

- Explore other options;
- Initiate Referrals; and
- Conduct a comprehensive needs assessment to assist in the support and navigation of options.

ServiceLink and the Long Term Support Counselor are here to guide and support the applicant throughout this process.

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